

AMANO® | CUSTOMER SUPPORT REFERENCE SHEET

Time Solutions

	TIME & ATTENDANCE TERMINALS	TIME CLOCKS / ATVS SOFTWARE	TRUTIME	TIME GUARDIAN	DISTRIBUTION CENTER
Hours:	9:00AM – 5:00PM (EST)	9:00AM – 5:00PM (EST)	9:00AM – 5:00PM (EST)	9:00AM – 5:00PM (EST)	9:00AM – 5:00PM (EST)
Phone:	1(800) 896-7035	1(800) 896-7035 (prompt #3) 1(973) 403-6713	1(800) 896-7035 (prompt #2)	1(888) 243-1013 (prompt #2) 1(800) 367-6649	1(800) 253-9836
Fax:	1(973) 226-7863	1(973) 226-7863	1(973) 226-7863	1(973) 226-7863	1(800) 213-4892
Email:		atvs@amano.com	ttsupport@amano.com	timeguardian@amano.com	dc@amano.com
Rates:	Rates vary based on model purchased. Call support for quote.		Call support for quote	One year service contract: \$99/year Per incident support: \$50/incident Print and fill out the form attached and fax it to (973) 226-7863 (Support Activation Form)	
Important:			Amano Time Support no longer supports TruTime software older than version 4.5. Check your software version number by clicking Help and About TruTime before contacting Amano Time Support.		

Amano Cincinnati, Inc
 140 Harrison Avenue
 Roseland, New Jersey 07068-1239
 Phone: (973) 403-1900
 Fax: (973) 226-7863
www.amano.com