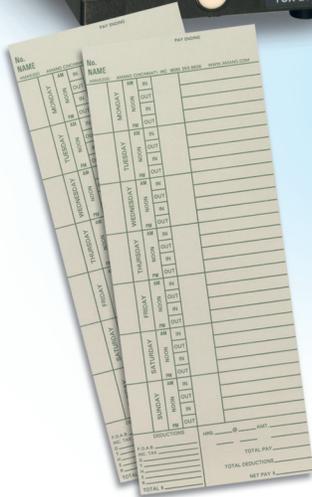


## TCX-21

Electronic Time Clock



### ***A case for a more durable and more cost-effective time stamp system***

#### ***Background***

*An Amano customer who is one of America's largest mid-priced, family-style restaurant chains with over 2000 locations nationwide, sought out Amano for a Time Solution.*

*As with all restaurant chains, time is an important factor in enhancing customer satisfaction. To that end, each food order is time stamped when given to the kitchen (using different color ribbons to differentiate) staff and again when the order is completed. The 2-clock system enables each restaurant to record, track and manage food preparation time.*

*The previous supplier's time stamps were not durable enough to withstand high volume usage. Failures were frequent and the return/repair process was costly and inefficient.*

#### ***Customer Requirements***

- *A highly durable time stamp capable of handling hundreds of stamps per day, 7 days a week*
- *A more efficient and cost-effective repair solution*
- *A simple, effortless transition to the new time stamps*

#### ***The Amano Solution***

*An Amano Team analyzed usage patterns and recommended two models for testing at high volume restaurants. Both were offered at a price that made it more economical to replace than to repair units. The client chose Amano's TCX-21 Electronic Time Clock. Amano configured and distributed the time clocks directly to the 2,100 locations during September and October 2006. To date, not a single product problem has been reported.*

## Electronic Time Clock

### TCX-21

#### *Amano—Solutions driven by need*

- The term, 'Solutions Provider' has become so popular that many companies simply present their products as solutions. At Amano, we begin with a thorough analysis of your needs in order to provide a true solution.

#### *Needs/Solutions at a glance*

<b>Restaurant chain's requirements</b>	<b>Amano Solution</b>
<i>A durable time stamp capable of handling hundreds of stamps per day</i>	<ul style="list-style-type: none"><li>• The Amano TCX-21</li><li>• Field tested for durability in two high-volume restaurants</li><li>• Not one product failure at any of the 2,100 locations in 7 months.</li></ul>
<i>A less expensive, more efficient way to handle repairs</i>	<p>Replacement cost and time are less than the previous supplier's cost and time to repair, saving the customer both time and money with the Amano TCX-21.</p>
<i>A simple, effortless transition to the new time stamps</i>	<ul style="list-style-type: none"><li>• Amano configured and distributed the units directly to each location.</li><li>• Setup took only minutes.</li></ul>

#### *TCX-21—Heavy-duty electronic time clock*

- Engineered for value, simplicity and durability
- Analog clock face
- Digital year, month and date display
- Quartz accuracy
- Perpetual calendar
- Automatic or manual printing
- Automatic daylight savings adjustment
- Wall or table mount
- Selectable print options: AM/PM or military (0-23) time - minutes, tenths or hundredths



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